Township TSD App

This app has been developed by INCOS along with Town Service Department for providing power failure notifications to people residing in township area. Users also have the facility of registering power failure as well as other electrical related complaints in their respective quarter or shop.

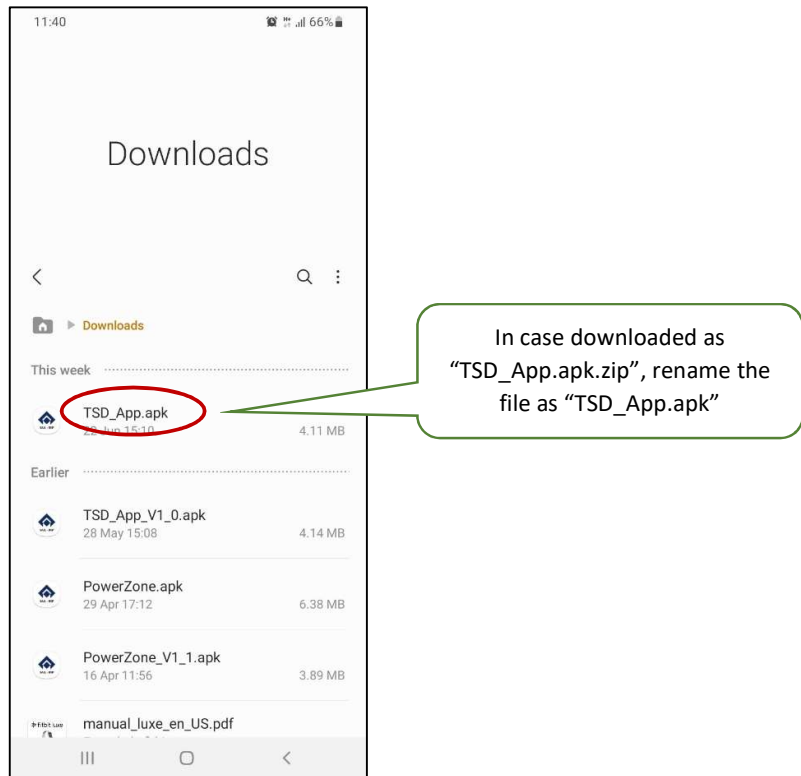Note: This app is available for android users only.

Installing the App:

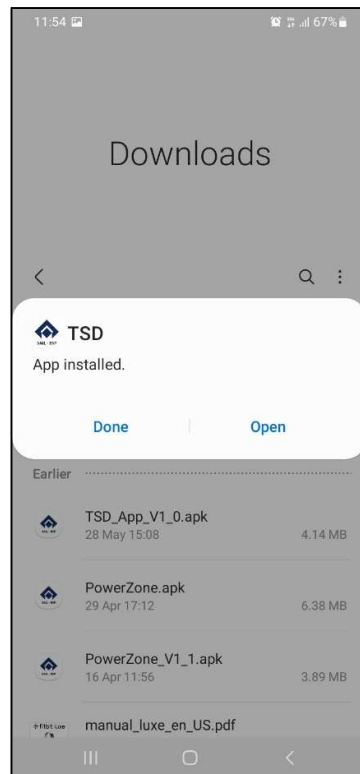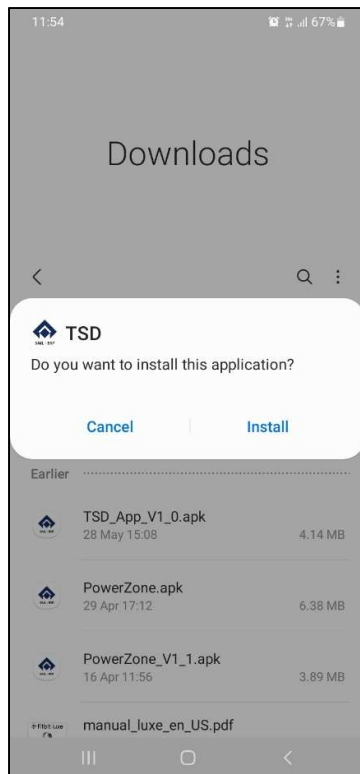Step 1: Download the 'Township TSD App' .apk file from

https://www.sail-bhilaisteel.com/

Step 2: Browse the 'TSD_App.apk' file in the download folder

In case downloaded as "TSD_App.apk.zip", rename the file as "TSD_App.apk"

Step 3: Click on the App installer file and select install

Step 4: Click Open or the newly generated icon of the TSD App with sail logo to use app.
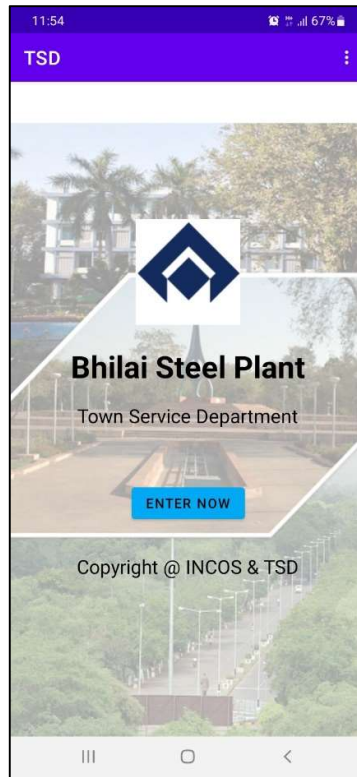
How to use the App:
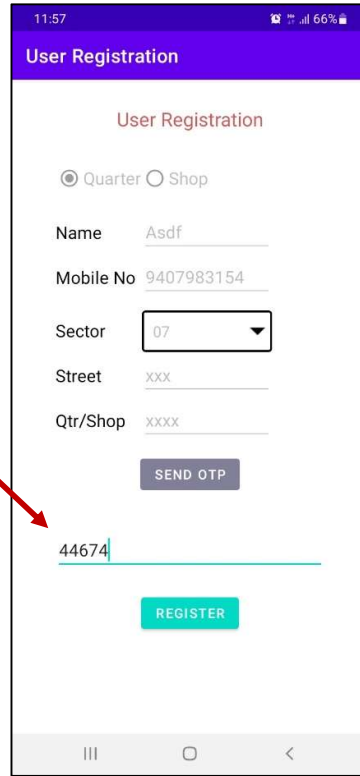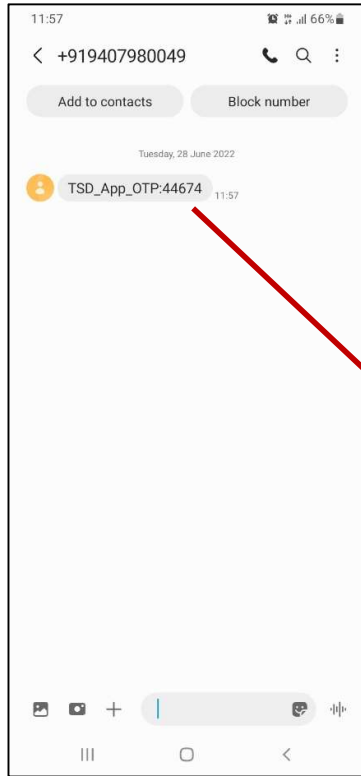
1. User Registration

   Registration will be required while opening the app for the first time. Only one device/mobile no will be allowed to register against one address.

   Clicking 'Enter Now' button on home screen will lead to a registration page. Fill the required fields as shown below:
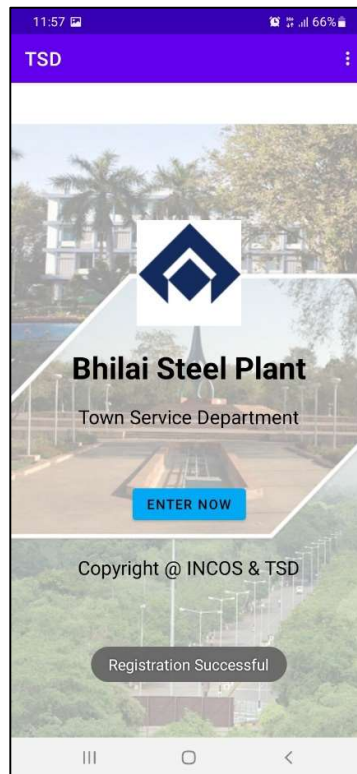

   A 5-digit OTP will be sent to the mobile no mentioned in registration form. Enter this OTP in form and click 'Register'.
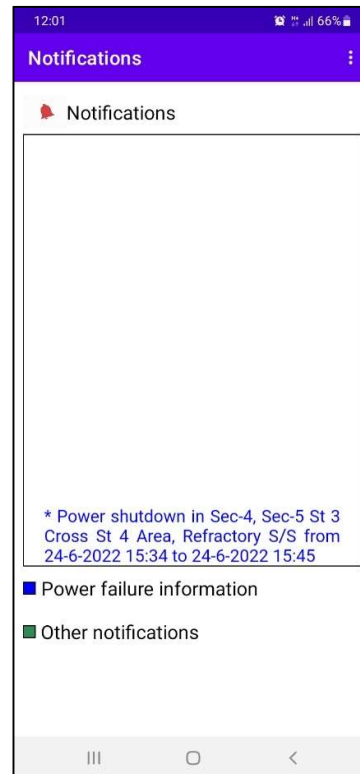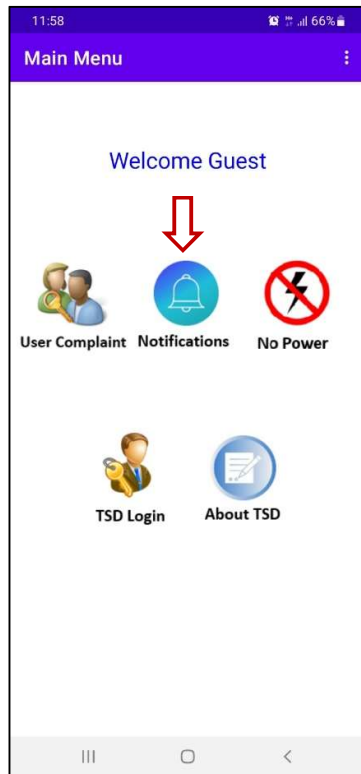
After completion you will receive a 'Registration Successful' message on your Home screen.

2. Power Failure Notifications

Township people will feed details of power failure or schedule maintenance details in the app which will appear on Notification Page. User can access this page by clicking 'Notifications' icon in Main menu
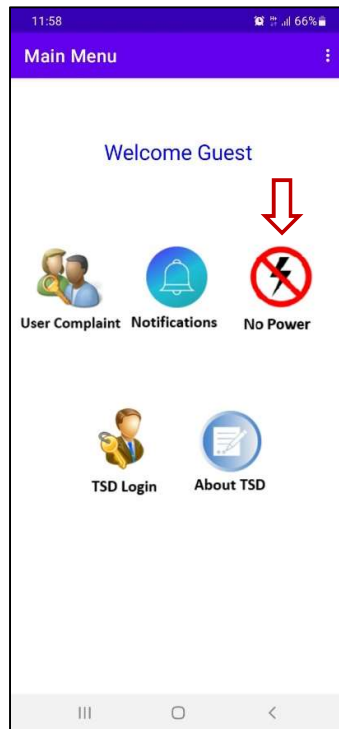

3. Complaint Registration
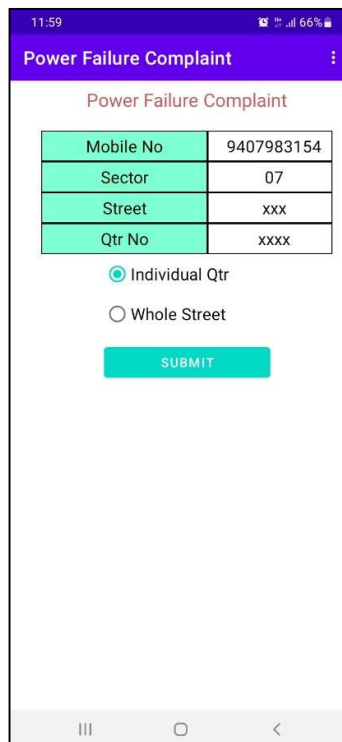
User can log 2 types of complaints using this app:

    a. Power Failure Complaint

    b. Other Electrical Complaints

Power failure Complaint:
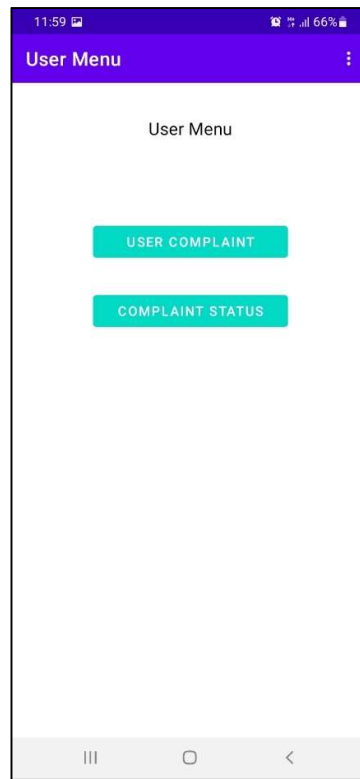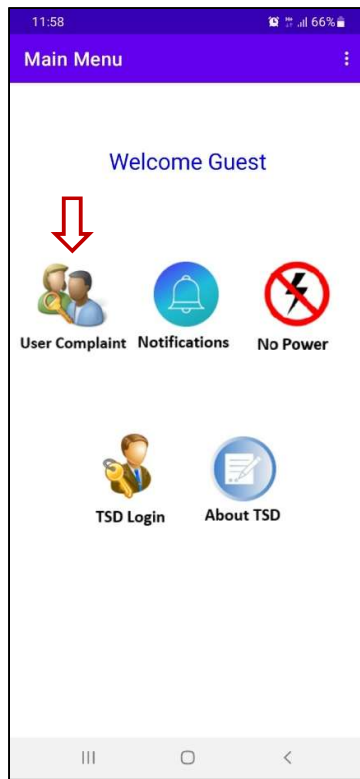
Click 'No Power' icon in Main Menu

Select 'Individual Qtr' or ' Whole Street' option and click 'Submit' button

Your complaint will be registered and Township electrical person will be notified about your complaint.

Other Electrical Complaints:

Click 'User Complaint' icon in Main Menu & then select 'User Complaint' button

Select type of complaint and complaint details form the list provided in app and click 'Submit' button

Users can view the status of their complaint by clicking the 'Complaint Status' button.